



## 2022 ANNUAL REPORT Snapshot

# 2-1-1



United Way 2-1-1 provides easy access to health and human services, gives callers an opportunity to get or give help, and serves as a hub for community information in times of disaster. 2-1-1 is available 7-days a week, 24-hours a day and is free and confidential.



### Who We Serve

#### Gender (Calls)

Female	6174
Male	3446
Unknown	4,724
Transgender	14

#### Age (Calls)

Adult	5313
Senior	1866
Unknown	6892
Youth	289

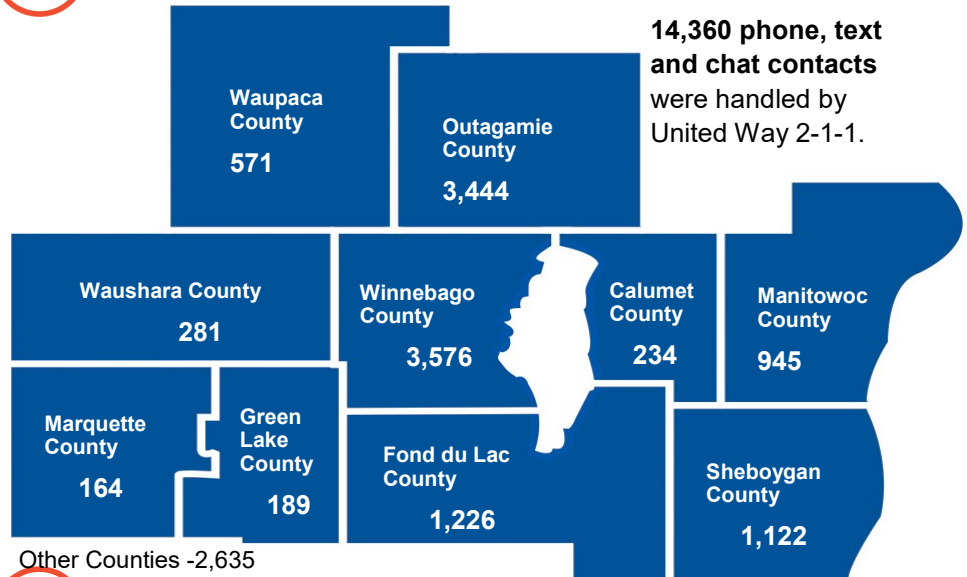
#### Language other than English

Spanish	174
Chinese	1

2-1-1 callers were not asked to provide ethnicity after March 15, 2020.



### Where We Serve (Calls)

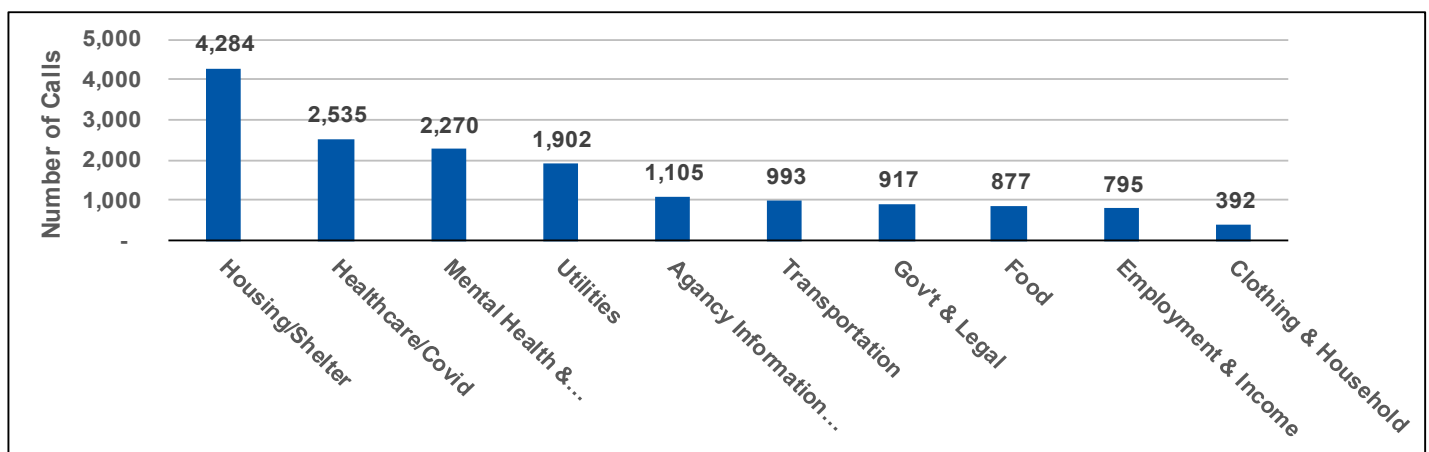


### A closer look:

In 2022, the Wisconsin Department of Health Services (DHS) continued to promote 2-1-1 as the designated statewide Covid19 Helpline assisting with information and referrals to testing sites, vaccines and other Covid19 related resources.



### Top 10 Problems/Needs



Text Zip Code to 898211 • [www.211now.org](http://www.211now.org) • 2-1-1 or 1-800-924-5514

