



Flooding Recovery Resource List

Dial **211** for free, confidential information, and referrals.

United Way 211 provides easy, simple access to health and human services and serves as a hub for community information during times of disaster. 211 is available 7 days a week, 24 hours a day, and is free and confidential for callers.

In response to flooding, the following resources* are available.

Mental Health:

Substance Abuse and Mental Health Services Administration

- The Disaster Distress Helpline (DDH) is a national hotline dedicated to providing year-round disaster crisis counseling. This toll-free, multilingual, crisis support service is available 24/7 to all residents in the U.S. and its territories who are experiencing emotional distress related to natural or human-caused disasters.
- Call or text 1-800-985-5990.
- Español: Llama o envía un mensaje de texto 1-800-985-5990 presiona "2."
- <https://www.samhsa.gov/find-help/disaster-distress-helpline>

MyConnectionNEW

- Your one-stop shop for mental health and substance abuse information, resources, and service navigation in Brown, Calumet, Outagamie, and Winnebago Counties.
- Disaster Mental Health Resources & Services: [Disaster Mental Health \(networkofcare.org\)](https://networkofcare.org)
- <https://mentalhealth.networkofcare.org/foxcities-wi>

Community Living Room

- The Community Living Room is grounded in the present, offering a healing space for people to be seen, heard, and valued just as they are. The Community Living Room is focused on present-moment connection and support.
- <https://www.communitylivingroom.org/>

LEAVEN

- Mental Health Counseling is available at LEAVEN.
- Call (920) 738-9635 to get connected.
- <https://leavenfoxcities.org/>

Damage Support:

St Vincent de Paul Society of Appleton, Inc.

- To apply for voucher assistance or financial assistance for rent, utilities, transportation, or other unique requests, please click [here](#).
- If you have questions about financial or voucher assistance, please contact our Mission Services Coordinator at (920) 739-1679, ext. 208 or email missionservices@svdpappleton.org.
- <https://www.svdppappleton.org/other-ways-we-help>

LEAVEN

- LEAVEN provides financial assistance to those who have no other resources to draw from to cancel eviction, prevent utility disconnection, secure affordable housing, repair a vehicle, maintain health insurance, or otherwise address the emergency need of the household.
- <https://leavenfoxcities.org/basic-needs>

Rebuilding Together Fox Cities

- Rebuilding Together Fox Valley is a 501 (c)(3) nonprofit organization that makes critical repairs at no charge for low-income homeowners and nonprofit organizations.
- <https://www.rtfv.org/>

Energy Services, Inc.

- The primary mission of Energy Services, Inc. (ESI) is to provide limited-income families with the services and assistance necessary to prevent and or alleviate energy-related emergencies from occurring, while promoting initiatives that result in a family's long-term self-sufficiency.
- ESI offers financial support for energy bills, but also has a weatherization application which helps homeowners cover the cost of replacing furnaces, water

heaters, (and a/c units) that no longer work. Must meet income eligibility requirements and complete application [here](#). If the household does not have insurance or they are denied coverage, ESI may be able to assist.

- 800-506-5596 statewide Customer Care Center
- <https://esiwi.com/>

Financial Planning and Coaching

Financial Wellness Services | Goodwill NCW (formerly FiSC)

- A resource for folks who do not have an established relationship with a financial institution or need budget, debt, or loan counseling.
- Financial counselors can offer personal and bankruptcy counseling, practical budgeting guidance and help navigating loans. Financial counselors can also help you in recovering from job loss or divorce, understanding your credit score, or dealing with the unexpected in life.
- [Schedule Free Consultation | FDSS | Goodwill NCW](#) - the initial consultation is free, and a \$25 fee applies for ongoing counseling collected at the first counseling appointment. The fee can be waived due to financial hardship.
- They also offer Cyber Counseling across the 35-county region served by Goodwill NCW - [Cyber Counseling | FDSS | Goodwill NCW](#)

CAP Services Housing Counseling

- Assist individuals to secure and maintain safe & stable housing
- Available to homeowners and renters
- Staff conduct a needs assessment and work with clients to determine goals
- Services include assistance completing applications (rental, public benefits), referrals, and financial planning to increase income or lower expenses
- Email housingcounseling@capmail.org

*For the most current information and referral resources, please dial 211.